

RETURNING RESOURCES

You may now return The Centre for Learning at Home resources via Canada Post, at no charge to you.

Please DO NOT RETURN C.O.D.

We have included instructions below for printing the return label from the Canada Post website at: <https://www.canadapost.ca/cpotools/apps/prse/label?>

How to create a return label:

Return information: When asked for a reference number, please enter your family last name in the space provided.

Canada Post Return ID Number is: **PR143388**

- Fill in your contact information
- Enter the approximate weight of the parcel you are returning in kilograms (kg) or pounds (lb).
- Select continue. Review that the information you provided is correct. If changes are needed, select Edit. When ready to proceed, select Get Label.
- You will be directed to a screen indicating your label was successfully created. You will also receive an email with a copy of the return label and the tracking number. You can print the label immediately by selecting Print Label or select Email this label to send to another email address.

Email Notifications

You can track the parcel return by using the tracking number provided. Select one, or both of the options that will trigger an email:

- **Exception:** You will be notified of any unforeseen delivery interruptions.
- **Delivery:** You will be notified when CFL@HOME has received your return.